City of Casselberry
95 Triplet Lake Drive
Casselberry, FL 32707-3399

Utilities Customer Service

(407) 262-7700
Fax: (407) 262-7762

RESIDENTIAL RATE LIST

(Effective October 1, 2015)

WATER RATES (CITY LIMITS)	WATER RATES (OUTSIDE LIMITS)
$6.3000 Base (Includes no usage)	$7.8800 Base (Includes no usage)
$1.8000 Billing & Collection Fee	$2.2500 Billing & Collection Fee
$1.5100 Per 1000 Gallons (0 – 3,999)	$1.8900 Per 1000 Gallons (0 – 3,999)
$2.5100 Per 1000 Gallons (4,000 – 7,999)	$3.1400 Per 1000 Gals (4,000 – 7,999)
$4.2600 Per 1000 Gallons (8,000 – 19,999)	$5.3300 Per 1000 Gallons (8,000 – 19,999)
$6.8400 Per 1000 Gallons (20,000 & Up)	$8.5500 Per 1000 Gallons (20,000 & Up)

IRRIGATION/POTABLE CITY LIMITS	OUTSIDE CITY LIMITS
$6.3000 Base (Includes no usage)	$7.8800 Base (Includes no usage)
$1.8000 Billing & Collection Fee	$2.2500 Billing & Collection Fee
$4.2600 Per 1000 Gallons (0 – 11,999)	$5.3300 Per 1000 Gallons (0 – 11,999)
$6.8400 Per 1000 Gallons (12,000 & Up)	$8.5500 Per 1000 Gallons (12,000 & Up)

IRRIGATION/RECLAIMED – AVAILABLE TO LIMITED AREAS INSIDE CITY LIMITS ONLY

$3.4400 Base Charge $1.5300 Per 1000 (0 – 11,999) $4.3600 Per 1000 (12,000 & Up)
Billing & Collection Fee - $1.8000

SEWER RATES (CITY LIMITS)	SEWER RATES (OUTSIDE LIMITS)
*NOTE: All sewer charges are based on total water usage through the potable house meter.	
$12.8500 Base (Includes no usage)	$16.0600 Base (Includes no usage)
$1.8000 Billing & Collection Fee	$2.2500 Billing & Collection Fee
$5.7900 Per 1000 Gallons (0 – 3,999)	$7.2400 Per 1000 Gallons (0 – 3,999)
$7.2300 Per 1000 Gallons (4,000 & Up)	$9.0400 Per 1000 Gallons (4,000 & Up)

NOTE: There are Sewer Adjustments available in the event of leaks, pool repairs, etc., when PROOF OF REPAIR is provided to Customer Service. PROOF OF REPAIR is defined as: (Items may be hand delivered, mailed or faxed)

A) Copy of plumbing or pool repair bill
B) Letter of explanation written by customer
C) Minimum of 1,000 Gallons for adjustment
D) Allow 3-5 working days for completion

GARBAGE - APPLICABLE TO RESIDENTS INSIDE CITY LIMITS ONLY (Effective 4/01/10)
$18.42 Per Month – Mandatory charge on Active Water Service accounts (Recycling optional)
$28.42 Per Month – Side-Door Collection (No Doctor's note provided / $18.42 w/Doctor's note)

STORMWATER – APPLICABLE TO RESIDENTS INSIDE CITY LIMITS ONLY
$7.00 Per Month per "Equivalent Residential Unit" (ERU) or household (established by law 4/1/94)

NOTE: (1) Water is Taxable at 4% in Seminole County and 10% inside the City and Orange County.
(2) Rates listed above relate to a ¾" meter. Larger meters have higher base rates. Contact Customer Service for additional information.