

City of Casselberry

Public Works Department

95 Triplet Lake Drive, Casselberry, FL 32707 • Telephone (407) 262-7725, Ext. 1225

Debris Management FAQs

(Last updated: October 19, 2017)

SPECIAL NOTICE TO RESIDENTS: THE FINAL PASS FOR SPECIAL PICKUP OF VEGETATIVE YARD WASTE (EXCEPT FOR LOGS GREATER THAN 24 INCHES IN DIAMETER) ON PUBLIC STREETS HAS BEEN COMPLETED. NO ADDITIONAL SPECIAL PICKUPS ARE PLANNED, SO ANY REMAINING YARD WASTE MUST CONFORM TO WASTEPRO REQUIREMENTS FOR PICKUP ON YOUR REGULAR YARD WASTE PICKUP DAY.

PICK UP OF CONSTRUCTION/DEMOLITION DEBRIS (E.G. FENCE PANELS) AND LOGS GREATER THAN 24 INCHES IN DIAMETER HAS NOT BEEN COMPLETED. HOWEVER, THE DEADLINE TO PLACE ALL OF THESE ITEMS CURBSIDE FOR SPECIAL PICKUP HAS PASSED. ONCE THE CITY'S CONTRACTOR HAS PICKED UP ON YOUR STREET, THERE WILL NOT BE ANOTHER PASS FOR SPECIAL PICKUP.

SPECIAL NOTICE TO HOAs AND MANAGEMENT COMPANIES FOR NEIGHBORHOODS WITH PRIVATE ROADS: PLEASE CONTACT PUBLIC WORKS NO LATER THAN THURSDAY, OCTOBER 19, 2017 AT 407-262-7725 ext 1225 IF YOU ARE INTERESTED IN THE CITY PICKING UP DEBRIS IN YOUR NEIGHBORHOOD. IF YOU HAVE ALREADY SIGNED UP, IT IS CRITICAL THAT YOUR DEBRIS BE PLACED CURBSIDE IMMEDIATELY. PLEASE READ BELOW FOR MORE INFORMATION.

The City of Casselberry Public Works Department is working quickly to ensure all yard debris is removed throughout the City in a timely manner. Although Waste Pro is the City's residential solid waste collection and disposal vendor, the amount of debris that has been accumulated by Hurricane Irma exceeds the amount under contract. Therefore, the City has authorized Crowder Gulf to handle debris management. Crowder Gulf specializes in disaster recovery and debris removal and has deployed an ample workforce to ensure the City's streets and rights-of-ways are cleared quickly. As of October 15, 2017, over 18,500 cubic yards of vegetative debris have been collected, representing nearly 100% completion. **Special debris collection activities are expected to continue for approximately 2-3 more weeks and are now limited to 24" or larger diameter logs and non-vegetative debris such as construction/demolition debris.**

The following Frequently Asked Questions (FAQs) are being provided to answer general questions about this service. This information includes important information about what constitutes “debris” and where it should be placed for proper collection.

What is the City doing about storm debris removal?

The City of Casselberry has contracted with Crowder Gulf to assist with Debris Management throughout the City. This includes large, loose limbs, trees, tree stumps, and all other yard debris that does not conform to the normal yard waste specifications set forth in the residential solid waste contract with the City’s waste hauler.

When did storm debris removal begin and how long is it expected to last?

The removal of storm debris began Monday, September 18, 2017. Debris removal will continue from 7am – 7pm, seven days a week until operations are completed. Vegetative debris removal HAS BEEN COMPLETED on public streets in the City, except for removal of logs 24 inches or greater in diameter. Special debris removal of these large logs and construction/demolition debris is expected to take about another 2-3 weeks.

Will the City accept any other items for disposal under the debris removal contract?

YES. The City of Casselberry has also negotiated with Crowder Gulf to accept fencing, sheds, and household hazardous waste, in addition to yard debris. These items must also be separated and placed curbside (see attachment). **HOWEVER PLEASE NOTE THE DEADLINE TO PLACE THESE ITEMS FOR SPECIAL PICKUP HAS PASSED.** These items are being picked up separately from the vegetative pickup that has already been completed. If your street has already received special pickup for these items, another pickup will not occur. Normal household garbage and recycling will not be accepted as part of this special pickup. Please dispose of household garbage and recycling on your normal collection day. Waste Pro will pick up these items as usual.

The Contractor has already been to my street but did not collect everything, are they coming back?

Vegetative debris pick up HAS BEEN COMPLETED on public streets. Crowder Gulf conducted TWO passes Citywide to accomplish this. However, **logs and stumps with a diameter of 24” or larger and any non-vegetative items (e.g. construction debris, household hazardous wastes, fencing, etc.) are being collected by separate passes** The entire operation should be completed over the next 2-3 weeks. Once these special pickups have been completed for your street, the contractor will not return.

Can I take my debris directly to the debris management site?

NO. This site will be strictly monitored and must meet stringent federal requirements in order for the City to be fully reimbursed for the cost of debris removal. All debris must be placed curbside. No exceptions.

Will there be any normal yard waste collection by Waste Pro?

YES. The City of Casselberry has authorized Waste Pro to continue with normal garbage, recycling, and yard waste collection. **Please note all yard waste (except for 24” or larger logs where special pickup has not yet been completed) must now comply with Waste Pro’s requirements so that it can be picked up on your regular yard waste day:**

- Yard waste must be bundled, tied, bagged, or containerized
- Yard waste is limited to 15 bags
- Yard waste may not exceed 4 feet in length

- Yard waste material may not exceed 4 inches in diameter
- Yard waste may not exceed 50 lbs per container, bag, or bundle

What do I do if I have yard waste containerized and bundled properly?

Waste Pro will collect all yard waste conforming to specifications set forth in the residential solid waste contract - up to a maximum of 15 bags. If you feel that you have been missed, please contact the City of Casselberry Public Works Administration office at (407) 262-7725, ext. 1225.

What should I do if I live in a gated community, apartment complex, or other multi-family development?

Residents living in gated communities, apartment complexes, private roadways, and other multi-family developments may receive debris collection, pending completion of required FEMA paperwork by the HOA or management company. This paperwork includes a right of entry form, indemnification and insurance information.

If you would like to arrange for debris collection in your gated community or private road or for general debris collection questions, please contact City of Casselberry Public Works Department at 407-262-7725 at extension 1225 between 7:00 a.m. and 6:00 p.m., Monday through Thursday.

As the entire debris operation is anticipated to wrap up in the next 2-3 weeks, if you have not done so, **PLEASE CONTACT PUBLIC WORKS NO LATER THAN THURSDAY, OCTOBER 19, 2017 REGARDING PICKUP ON PRIVATE ROADS.**

Where will the Debris Management contractor take my debris?

A portion of the City of Casselberry Golf Course is being used as a TEMPORARY debris management site for vegetative debris ONLY. This location was pre-approved by the Florida Department of Environmental Protection specifically for this purpose. At this site, the debris will be reduced and transported to an approved disposal site. This site will be fully restored once the operation has been completed and closed out. Non vegetative debris will be taken by the City's contractor to the proper disposal site. **It is very important that residents separate their debris by type (see attached).**

Why is the City using the golf course for handling debris?

The golf course is the only site in the city approved by the state, which has specific soil, environmental and standing water proximity requirements by which all municipalities must comply with in this process. The location of the City's many lakes prevent other potential sites from being used for this temporary process. The golf course, which is centrally located in the City, is the only site large enough and far enough away from standing water that meets the state's regulations. The site has been extensively tested and will be tested again at the end to assure full restoration has occurred.

What impact should we expect near the debris management site?

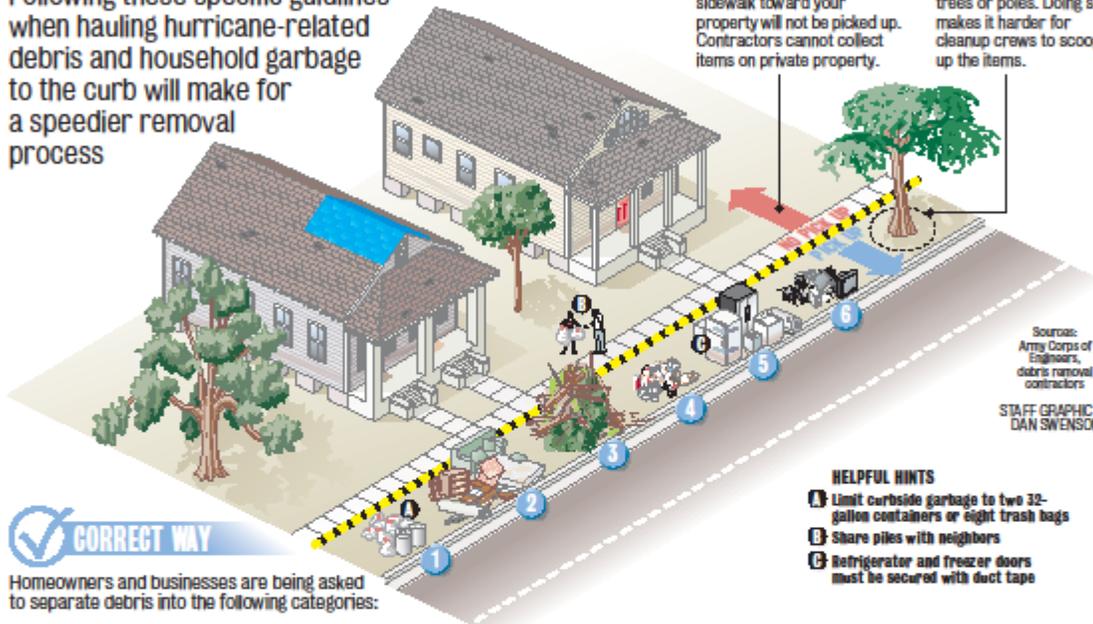
Regrettably, it is anticipated that noise and a higher than normal level of truck traffic will be the temporary by-product from the transporting and mulching processes. Some important details include:

- The City is posting additional police in the area to ensure that traffic moves safely, especially near area schools.

- Debris is being temporarily placed near hole #6, on the east side of the golf course along Park Avenue. It is expected that the golf course fairway will be minimally affected by this work.
- The Golf Course fairway has been adjusted to accommodate debris operations.
- The golf course will be restored to its original condition once debris has been completely removed.

PICKING UP THE PIECES

Following these specific guidelines when hauling hurricane-related debris and household garbage to the curb will make for a speedier removal process



WRONG WAY

- CROSSING THE LINE**
 - Any debris placed from the sidewalk toward your property will not be picked up. Contractors cannot collect items on private property.
- PROPPING UP**
 - Do not set debris against trees or poles. Doing so makes it harder for cleanup crews to scoop up the items.

CORRECT WAY

Homeowners and businesses are being asked to separate debris into the following categories:

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| <p>1 HOUSEHOLD GARBAGE</p> <ul style="list-style-type: none"> Bagged trash Discarded food Packaging, papers All garbage should be placed curbside the night before the scheduled weekly pickup. | <p>2 CONSTRUCTION DEBRIS</p> <ul style="list-style-type: none"> Building materials Drywall Lumber Carpet Furniture Mattresses Plumbing | <p>3 VEGETATION DEBRIS</p> <ul style="list-style-type: none"> Tree branches Leaves Logs | <p>4 HOUSEHOLD HAZARDOUS WASTE</p> <ul style="list-style-type: none"> Oils Batteries Pesticides Paints Cleaning supplies Compressed gas | <p>5 'WHITE' GOODS</p> <ul style="list-style-type: none"> Refrigerators Washers, dryers Freezers Air conditioners Stoves Water heaters Dishwashers | <p>6 ELECTRONICS</p> <ul style="list-style-type: none"> Televisions Computers Radios Stereos DVD players Telephones |
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- HELPFUL HINTS**
- Limit curbside garbage to two 32-gallon containers or eight trash bags
 - Share piles with neighbors
 - Refrigerator and freezer doors must be secured with duct tape

Sources:
Army Corps of Engineers,
debris removal contractors
STAFF GRAPHIC BY
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