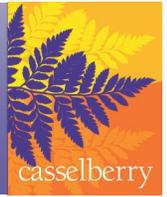


The City of Casselberry
Police Department
Annual Report 2015



Larry D. Krantz
Chief of Police

Mission, Vision, and Values



Mission

The mission of the Casselberry Police Department is to work in partnership with the community to protect life and property, solve neighborhood problems and enhance the quality of life in our city.

Vision

It is our vision that Casselberry be one of the safest and most enjoyable places to live in the State of Florida and for the Casselberry Police Department to provide excellent police service. We will achieve this through the use of technology, creativity, community partnerships, and collaborative problem solving. Each member of the Casselberry Police Department is committed to providing courteous, professional, and dedicated service to the citizens and visitors of Casselberry.

Values

Dedication—We are dedicated to providing the most professional police service possible. The self-motivated members of the Casselberry Police Department endeavor to respond quickly to the needs of the community.

Professionalism—We are committed to adhering to the highest moral and ethical standards possible. Casselberry Police Department personnel will be well groomed, highly trained, courteous, and committed to serving the public.

Integrity—Through our actions, we will reflect honesty, accountability, and sincerity. We will perform our duties without bias or prejudice.

Educated—We are proactive, innovative, and highly competent. Through education and training, the Casselberry Police Department will produce employees who are self-motivated and performance driven.

Interactive—We believe that an excellent relationship between our department and the community is essential to the achievement of our mission. The Casselberry Police Department will place an emphasis on community policing and will be attentive to the needs of its citizens.

Respect—We pledge to treat everyone with compassion and dignity. Through fairness and civility, the Casselberry Police Department aspires to earn the respect of the citizens we serve.

Goals

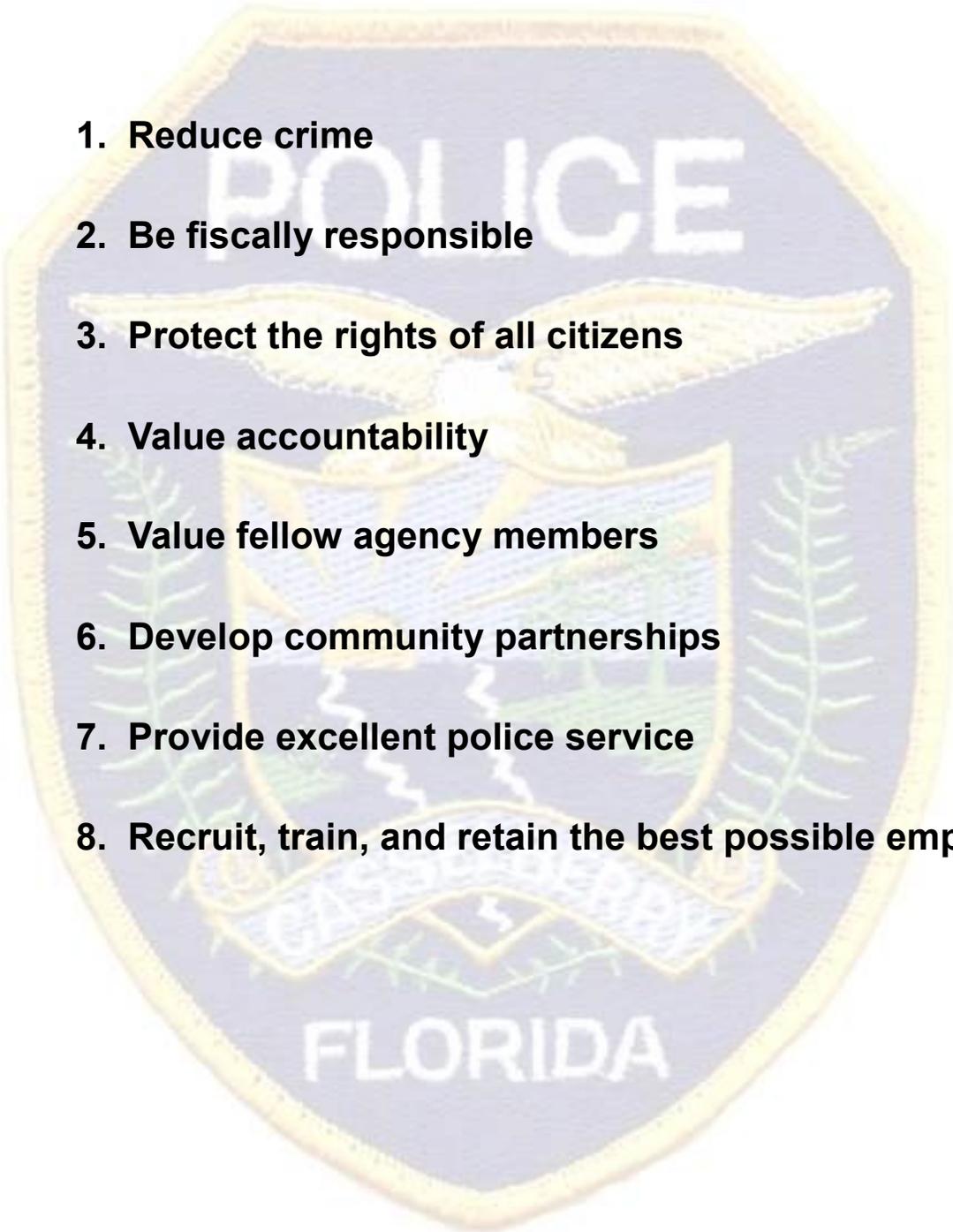
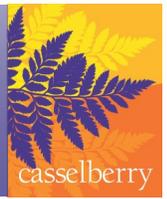
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- A large, semi-transparent police badge is centered on the page. The badge is shield-shaped with a gold border. At the top, the word "POLICE" is written in large, white, block letters. Below this is a gold eagle with its wings spread. Underneath the eagle is a smaller shield with a blue and white pattern. At the bottom of the badge, the word "FLORIDA" is written in white, block letters. The name "CASSELBERRY" is also visible in a smaller font across the middle of the badge.
- 1. Reduce crime**
 - 2. Be fiscally responsible**
 - 3. Protect the rights of all citizens**
 - 4. Value accountability**
 - 5. Value fellow agency members**
 - 6. Develop community partnerships**
 - 7. Provide excellent police service**
 - 8. Recruit, train, and retain the best possible employees.**

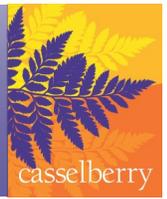
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Message from the Chief



I am very proud that Central Florida is my home and that I have committed 32 years of my life serving as a law enforcement officer in the Central Florida community. As such, I will do everything necessary to maintain the quality of life that makes our community a desirable place to live, visit and work.

As we begin a new year in 2016, I am reminded of how honored and blessed I am to serve as your Chief of Police and to lead the men and women of your Casselberry Police Department. 2015 was a year in which the department experienced a few challenges, but also many achievements.

Our agency is defined by our outstanding and dedicated employees. The proud men and women of the Casselberry Police Department are committed to being *Courteous, Professional, and Dedicated* and work diligently each day, with professionalism to provide excellent

police service to our community. We will continue to work towards our mission to reduce crime by providing excellent service at a reasonable cost to our citizens. We will do this through partnerships that build trust, create a safe environment, and enhance the quality of life. We are also committed to implement new processes, to work collaboratively with our city leaders, other agencies/organizations, and utilize technologies to achieve success in our mission to reduce crime. By utilizing input from our employees and citizens the agency will continue to seek to enhance the services we provide to our community.

The agency is accredited through the Commission for Florida Accreditation, Inc., which means the agency is committed to maintaining the highest standards of professional law enforcement service and the utilization of best practices. The agency will seek to be reaccredited for the 5th consecutive time in November 2016. I am proud of our agency, the employees and of our commitment to excellent service to the community.

As you review the Annual Report, I am confident you will recognize the outstanding work and accomplishments of our agency!

Respectfully,



Larry D. Krantz
Chief of Police
Casselberry Police Department

General Characteristics

Year of Incorporation: 1940
Land Area of City in Square Miles: 7.50
Number of Households: 10,070
Median Household Income: \$42,927
Persons per Household: 2.61
Persons below Poverty Level: 14.3%

Population

Estimated 2015 Population: 27,614
Male: 48.4% Female: 51.6%

Casselberry Police

Department Personnel

Total budgeted positions: 62
Sworn: 53 Civilian: 9

Sources: 2010 U.S. Census
2014 U.S. Census Estimates
Bureau of Economic and Business Research,
University of Florida

City of Casselberry Officials



Charlene Glancy

Mayor

cglancy@casselberry.org



Sandra Solomon

Vice Mayor—Commissioner

ssolomon@casselberry.org



Anthony Aramendia

Commissioner

aaramendia@casselberry.org



Colleen Hufford

Commissioner

chufford@casselberry.org



Andrew Meadows

Commissioner

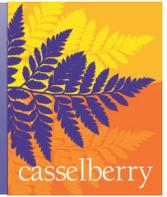
ameadows@casselberry.org



James "Randy" Newlon

City Manager

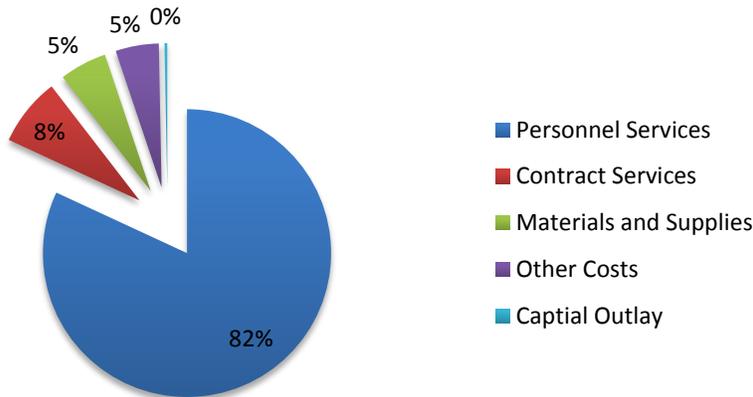
jnewlon@casselberry.org



Expenditure Summary by Category

	FY 14/15	FY 15/16
Personnel Services	\$4,716,196	\$4,978,914
Operating Expenses:		
Contract Services	457,724	464,550
Materials and Supplies	353,233	321,923
Other Costs	297,405	294,784
Capital Outlay	10,000	18,500
Total Expenditures	\$5,834,558	\$6,078,671

Budget Breakdown



Grants FY 14/15

The following award amounts were used for purchases in FY 2015. All awards listed are from the Edward Byrne Memorial Justice Assistance Grant.

- \$14,070—body cameras
- \$9,210—Elderly Services Safety Initiative
- \$5,894—S.A.F.E. Initiative
- \$1,350—G.R.E.A.T. Initiative

Forfeiture Funds FY 14/15

Forfeiture funds were added to accounts from state and federal forfeiture seizure of asset cases.

Income: \$18,347.47

Expended: \$145,506.53

Police Fitness Room	\$72,377
Mobile Radios	\$73,129
Lyman HS Project GRADD	\$1,000

2015-2016 Budget

Salaries and Benefits:

The Police Department will incur \$4,978,914 in employee salaries and benefits. This includes payments made for employee wages, insurance, retirement and worker's compensation.

Contract Services:

The department will spend approximately \$464,500 on contractual services which includes police dispatch services through the Seminole County Sheriff's Office.

Materials and Supplies:

Operating supply expenses are projected at \$321,923. This includes brochures, standard office supplies, batteries, fuel, uniforms, and computers.

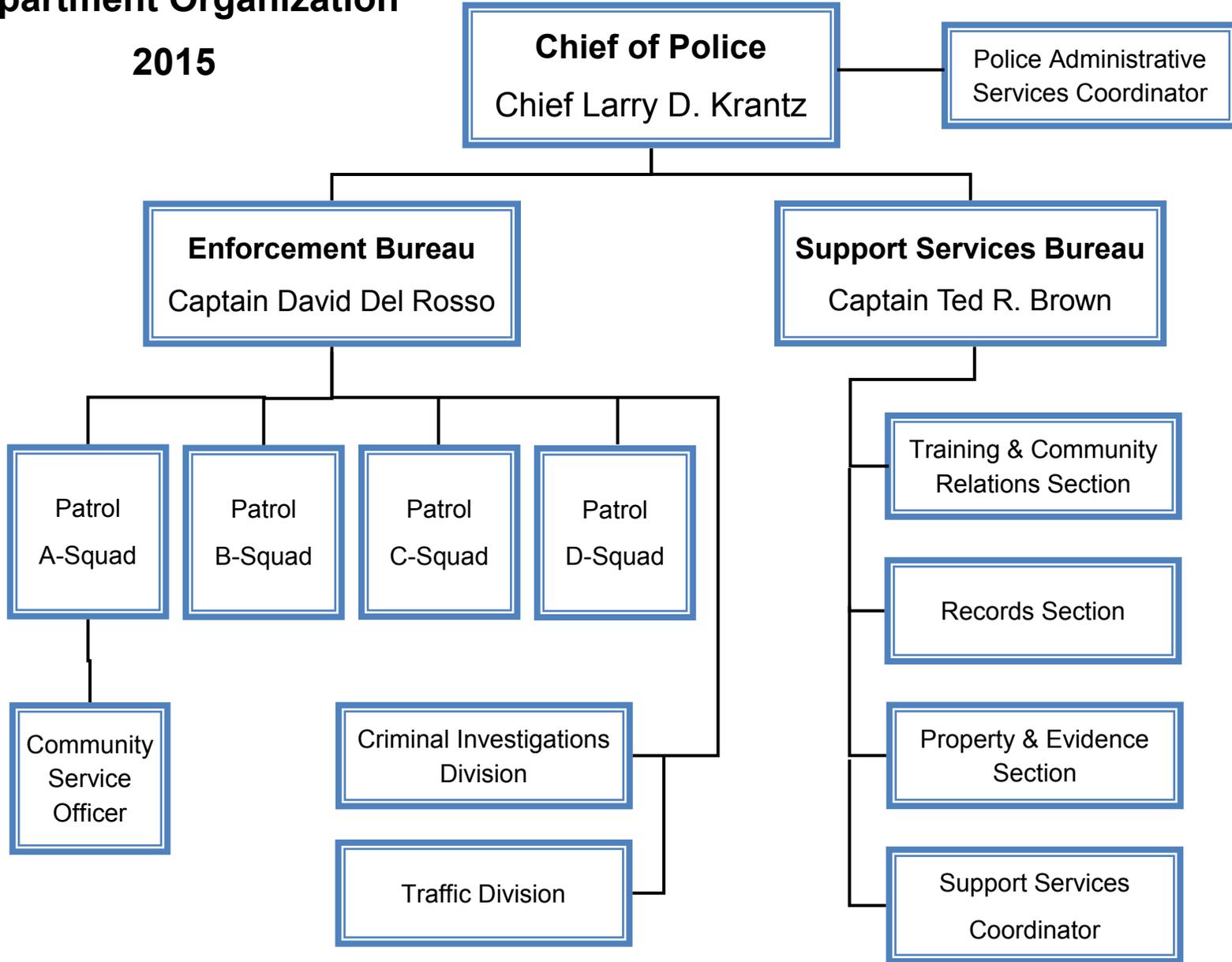
Other Costs:

This category covers all other operating expenses, including utility services, rental and lease fees, repairs and maintenance, and education and training.

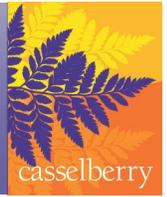
Capital Outlay:

Capital outlay refers to purchases costing over \$5,000. Fiscal year 2015/16 includes a new Live Scan fingerprinting machine.

Department Organization 2015



Chief Krantz



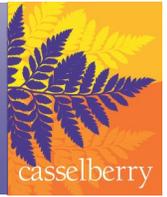
On July 20, 2015, the City of Casselberry welcomed its newest Chief of Police, Chief Larry D. Krantz. Chief Krantz comes to the City of Casselberry after serving with the Orange County Sheriff's Office for over thirty years. Chief Krantz joined the Orange County Sheriff's Office in 1984 and rose through the ranks where he achieved the rank of Major. Before retiring as the Special Operations Division Commander, he commanded over 225 personnel and managed a budget of approximately \$18.5 million. Chief Krantz brings a wealth of knowledge and experience to the department. During his tenure with the Orange County Sheriff's Office, he served in the Uniform Patrol Division, Special Investigations Division, Professional Standards Section, Support Ser-

vices Division, and the Special Operations Division. While assigned to the agency's Tourist Region Patrol Sectors, Chief Krantz served as the agency's liaison to the Walt Disney World Company and, after the events of September 11, 2001, worked closely with the Senior Management of the Walt Disney World Company to provide enhanced security measures and an increased uniformed law enforcement presence throughout Disney property. Chief Krantz was also involved in negotiating the agency's first contract with the Reedy Creek Improvement District to provide 24/7 uniform law enforcement presence on the Walt Disney World Property. Chief Krantz has also served in several leadership roles within the Orange County Sheriff's Office, to include serving as the agency's Casualty Benefits Team Commander.

Chief Larry D. Krantz earned his Bachelor of Science degree (Summa Cum Laude) in Organizational Leadership/Criminal Justice Administration from Mountain State University. He is also a graduate of the University of Louisville's Command Officer Development Course, the FDLE's Florida Criminal Justice Executive Institute's Senior Leadership Program, the Federal Bureau of Investigation's Florida Executive Development Seminar, and the Police Executive Research Forum Senior Management Institute for Police at Boston University.

Chief Larry D. Krantz is a lifelong resident of Central Florida and is a father of two young men, Justin and Cory. Both of his boys are embracing their father's devotion to public service. Justin is a paramedic with the Polk County Fire Department and Cory is a deputy sheriff with the Orange County Sheriff's Office.

Enforcement Bureau



The Enforcement Bureau is comprised of the Patrol Division, Traffic Division, Criminal Investigations Division, the Special Enforcement Team and is supervised by Captain David Del Rosso.

Patrol Division

The Patrol Division is the largest component of the Casselberry Police Department and serves as its backbone. The Patrol Division has four working squads on 12-hour shifts beginning at 6 a.m. and 6 p.m. Each patrol squad has as a sergeant, corporal, and six officers. Patrol officers are assigned to particular zones within the city, thus allowing them to become familiar with an area and to establish a rapport with the residents and businesses located therein.



Patrol officers are responsible for a variety of functions within the police department. Their first responsibility is to respond to calls for service. The type and nature of these calls can vary from a simple theft to a complex and detailed multiple-offender criminal act such as robbery, burglary, or assault. Officers have to gather the facts of the incident and determine what crime occurred, if any, identify victims, suspects, and witnesses to the offense, and apprehend the suspects. Officers also render aid to any injured parties until paramedics arrive.

Patrol officers are often called upon to help mediate and counsel persons in domestic situations, offer guidance in child-raising, mediate civil disputes, and sometimes just lend an ear to someone down and out searching for understanding. Much of the insight given by officers comes from his or her training at the academy, in-service schooling, years on the job, and sometimes just personal and life experience.

Officers also engage in traffic enforcement and crime prevention. Officers attempt to identify areas of frequent crimes or traffic problems in their assigned zone. Traffic accidents, for example, can be lessened by visible traffic enforcement in a problematic area. Burglaries and other crimes also can be deterred by a visible police presence.

Casselberry Police Department patrol officers' vehicles have distinctive markings and many are equipped with the latest police technology including in-car computers, visual and audio recording devices, and speed detection equipment.

The Patrol Division also includes the Community Service Officer (CSO). The CSO is a non-sworn member of patrol whose responsibilities include responding to non-emergency calls for service, processing crime scenes, and minor traffic accident investigation.



Traffic Division

The Traffic Division is responsible for enforcing traffic laws and conducting selective traffic enforcement within high crash areas, school zones, and other areas where complaints are received. They are responsible for investigating hit and run accidents, motor vehicle accidents, and traffic homicide investigations. Division members also participate in enforcement campaigns such as "Click it or Ticket", ag-

gressive driving campaigns, and DUI operations throughout the year. The division has three officers, a corporal, and a sergeant.

Criminal Investigations Division

The mission of the Casselberry Police Department's Criminal Investigations Division is to investigate crimes within our community which would lead to the apprehension of the perpetrator and to recover stolen property. Aside from managing their individual case assignments, the members of the Criminal Investigations Division are always available to respond to major crimes or to assist the Patrol Division whenever necessary.

The Criminal Investigations Division is staffed by a sergeant, a corporal, and four general assignment detectives. In addi-



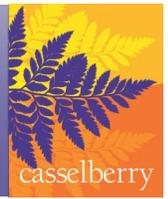
tion to these positions, there is a detective assigned to each of the following task forces: City County Investigative Bureau, Seminole County Financial Crimes, the Internal Revenue Service, and the Drug Enforcement Administration.

Special Enforcement Team

The Casselberry Police Department's Special Enforcement Team (SET) is a group comprised of specially trained officers who provide tactical support for search warrants and other pre-planned events. SET members receive advanced training in areas such as vehicle takedowns and building searches. SET members attend monthly training seminars which include physical training, scenario-based training, and advanced firearms courses. The SET works with the Criminal Investigations Division in the service of search warrants. In 2015, three search warrants were served which led to six arrests.



Support Services Bureau



The Support Services Bureau provides support to the enforcement side of the department. The section includes Training and Community Relations, Records Section, and Property and Evidence Section. In addition, this bureau includes the responsibilities of inspections, accreditation, and internal investigations. This bureau is supervised by Captain Ted Brown.

Training and Community Relations

The Training and Community Relations section is responsible for media outreach as well as recruitment of new officers and departmental training. This section contains one sergeant, a corporal, and the civilian Elder Intervention and Victim Services Coordinator.

The Training and Community Relations Corporal serves as the agency's Public Information Officer (PIO). The PIO is the point of contact for the news media, social media, and other public information requests.



Aside from his PIO duties, the corporal also represents the Casselberry Police Department during community and other requested events, such as Cub/Boy Scout meetings and neighborhood watch meetings. He also coordinates new programs with city businesses and residents to increase safety and awareness.

The corporal is a trained instructor in the Self-defense Awareness & Familiarization Exchange (SAFE) program. This program received \$5894 in grant money for training and supplies in fiscal year 2015.

The Elder Intervention and Victim Services Coordinator oversees several programs available to the community through the Casselberry Police Department, including the "R U OK" Daily Call and Citizen At-Risk Safety Bracelet. The "R U OK" program involves a daily well-being call from police dispatch. If dispatch receives no answer, police officers respond to the residence to check on the resident.

The Citizen At-Risk Safety Bracelet is a program intended for individuals who may become confused and wander from their homes. These bracelets provide first responders with information to enable the resident to return home safely. All programs are geared towards Casselberry's elderly and disabled residents in an effort to allow them to safely remain in their homes as long as possible.

Additionally, the Elder Intervention and Victim Services Coordinator works very closely with Adult Protective Services and the State Attorney's Office to investigate allegations of abuse, neglect, and financial

exploitation of vulnerable adults. There are currently 300 people enrolled in one or more of these and other assistance programs offered through the Casselberry Police Department.

In 2015 the Elderly Services Safety Initiative received \$9210 in award money for the purchase of items such as medical emergency ID packets, home security door and window alarms, and reflective wrist wraps.

School Resource Officer

The Casselberry Police Department has a dedicated officer assigned full time to South Seminole Middle School. The School Resource Officer (SRO) serves as day to day law enforcement on school property and investigates all crimes that occur on campus. The SRO serves as a role model for students and takes preemptive measures to help students stay on the right track. He teaches the Gang Resistance Education and Training (GREAT) seminar annually. He is also involved in peer mediation as well as being part of the truancy team.

The SRO assists instructors who are teaching law enforcement modules, imparting hands-on experience and knowledge in everything from crime scene documentation to DNA evidence. He also instructs bicycle safety classes and helps get helmets for students in need.

The GREAT program was awarded \$1350 from the Edward Byrne Memorial Justice Assistance Grant this past fiscal year for supplies (notebooks, pens and pencils, polo-style shirts) that were needed to ensure that the program continues to be a success.



Records Section

The Casselberry Police Department Records Section is the central repository for all incidents, arrests, accident reports, and traffic citations generated by the agency. Currently, they store cases from 2000 through 2012 in paper form in a standard shelving system while cases from 2013 to the present are maintained electronically. All paper documents are scanned into electronic format and preserved within the records management system.

In addition to collecting, processing, and disseminating case paperwork to the Clerk of the Court and the State Attorney’s Office, this section is the main point of contact with the citizens of Casselberry. Most public records requests involving the police department originate with the Records Section for completion or disbursement to the appropriate personnel.

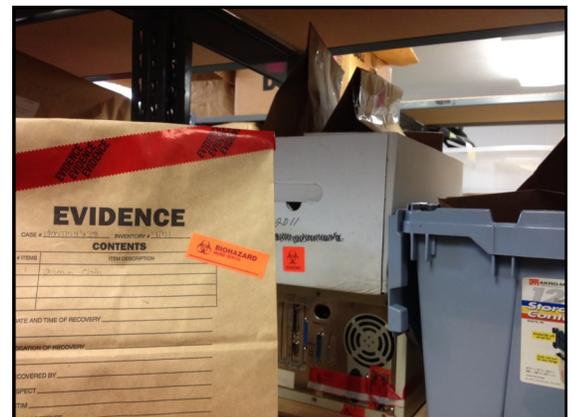
The Records Section also gathers and submits the Uniform Crime Report statistics to the FBI for further use in research and analysis. Notary services are also provided by staff to the public.

The unit is staffed with three individuals: the Records Supervisor, Senior Records Clerk, and the Records Clerk.

Property and Evidence Section

The Property and Evidence Section serves patrol and the citizens of Casselberry by receiving, documenting, safeguarding, and storing collected property and evidence. They process minor items for latent evidence and are responsible for sending other items to outside labs at the Seminole County Sheriff’s Office or FDLE for further evaluation. Evidence can be examined for fingerprints, DNA, and chemical composition, just to list a few.

The Property and Evidence Section works closely with the State Attorney’s Office to process requests for copies of evidence, case dispositions, and completed lab analysis documentation. They serve as the police department’s liaison in the return of confiscated or found property.



In 2011 the unit partnered with the DEA and the Seminole Prevention Coalition to implement a Prescription Drug take back program. There is a medication receptacle located in the lobby of the Casselberry Police Department that the public can utilize during business hours to properly dispose of any unwanted or expired medication. In 2015 a total of 556 pounds of medicine was collected and destroyed, a total that surpasses the amounts of previous years.

Accreditation

Accreditation, as it applies to law enforcement, is a process whereby a law enforcement agency is given approval by an official review board, after the agency has met specific standards and is deemed appropriate for the mission of all law enforcement agencies. The Florida Police Accreditation Coalition, Inc. (FLA-PAC) is a not-for-profit corporation founded with the purpose of providing member agencies a network of law enforcement professionals encouraging communication, mutual cooperation, support, and the sharing of resources among each other.

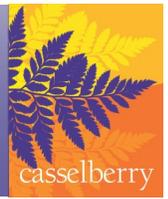
The Casselberry Police Department passed its first accreditation in June of 2001 with the Commission for Florida Law Enforcement Accreditation, Inc. The agency showed compliance with hundreds of standards set to ensure accredited agencies provide quality service to the community and reduce liability to the agency and its members.

In February 2014 the department went through its fourth re-accreditation process. During the on-site review, assessors from around the state inspected department policies and practices, interviewed various personnel, and conducted a thorough review of agency files. The Casselberry Police Department met over 250 standard requirements and was awarded re-accreditation, which will remain in effect for three years. The next on-site re-accreditation process will occur sometime in November of 2016.

Being an accredited agency holds the Casselberry Police Department to a high quality of standards and expectations. It is the department's commitment to maintain this level of performance and continue to deliver the quality of services that our citizens have come to expect.



Community Outreach



The Casselberry Police Department participated in the 10th Annual Central Florida Law Enforcement Car Show “Cops ‘n Cars for Kids” at the Oviedo Marketplace, held by the Oviedo-Winter Springs Optimist Club. This annual event showcases emergency vehicles from around Central Florida and includes demonstrations from K9 units and the Seminole County Sheriff’s Office’ helicopter.

Members of the Casselberry Police Department joined city personnel in running the IOA Corporate 5k at Lake Eola in April 2015.





The Casselberry Police Department joined forces with other local law enforcement agencies in running the Special Olympics Torch Run. The Special Olympics Law Enforcement Torch run is an annual event increasing awareness and raising funds for the Special Olympics. Pictures courtesy of the Seminole County Sheriff's Office.



On May 18, 2015, the Casselberry Police Department joined other agencies at Disney's Wide World of Sports for the final stretch of the Law Enforcement Torch Run, leading to the opening ceremonies of the Special Olympics.



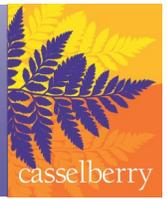
November 18, 2015 was the Walk to School event. The Casselberry Police Department safely escorted students from their neighborhoods to school during this annual event.

Members of the Casselberry Police Department assisted in the City of Casselberry's Annual Santa Run. The Santa Run is a parade-style Santa escort that travels through Casselberry neighborhoods over the span of three nights, bringing holiday cheer to Casselberry residents.

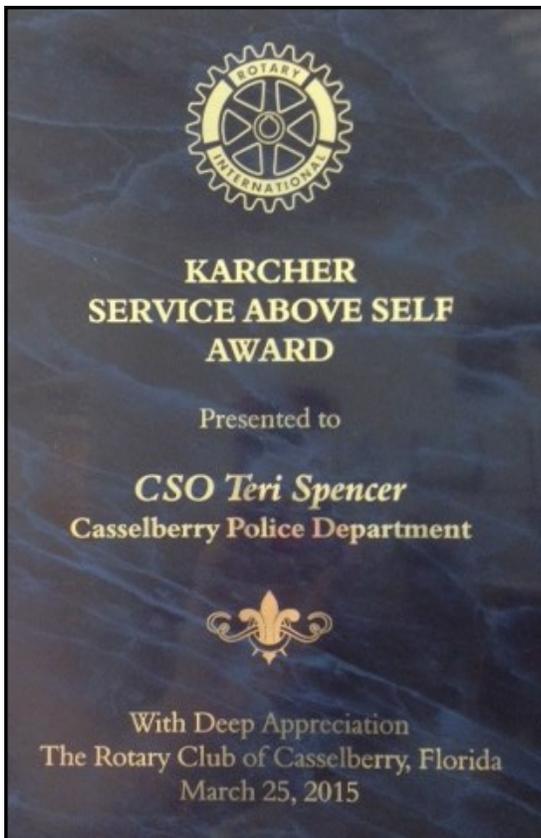


Casselberry Police Department's Angel Tree Program was successful again in 2015, thanks to the generous donations of staff and citizens. This year gifts were distributed to 15 families and additional donations were received to hand out gifts to another 35-40 children throughout the city.

Awards

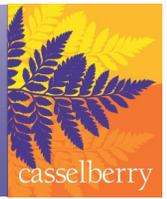


Casselberry Police Department Officer Megan Colburn received the Individual Award of Excellence from MADD (Mother's Against Drunk Driving) Central Florida Chapter on October 27, 2015, during MADD's Annual Awards Ceremony. This award was a result of Officer Colburn's efforts to combat drunk driving within the City of Casselberry. Officer Colburn wrote 39 DUI related tickets in 2015 that resulted in 26 arrests.



On March 25, 2015, Elder Intervention and Victim Services Coordinator Teri Spencer received the Karcher—Service Above Self Award from The Rotary Club of Casselberry.

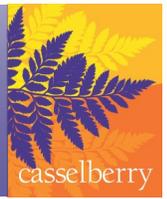
Longevity Awards



Employee	Years of Service
Records Supervisor Daphne Clayton	30
Officer Tiffany Daniels	25
Evidence Supervisor Kathy Pippin	25
Sergeant James Ball	20
Officer Ali Shurdom	20
Sergeant William Nas	15
Victim Services Coordinator Teri Spencer	15
Senior Records Clerk Yvette Goodman	10
Officer Robert Fosselius	10
School Resource Officer Ramon Bosa	10
Officer Matthew Blunt	5
Officer Enrique Salickram	5
Officer Heidi Sullivan	5



Promotions and Retirements



Promotions

	Date	New Rank
Kristine Pamatian	February 27, 2015	Sergeant

Retirements

	Years of Service
Sergeant Mark Stein	30
Officer Walter Pooley	25
Officer Katrine Zorn	13
Support Service Coordinator Jerry Jordan	11
Detective Vilay Khounphixay	7

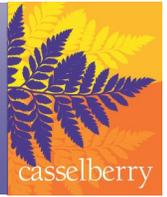


Officer Pooley with his patrol squad



Chief Krantz and Detective Khounphixay

New Employees in 2015



The Casselberry Police Department welcomed six new employees in 2015: Chief Larry D. Krantz, Captain Ted R. Brown, Officer Carlos Delgado, Officer Michael Caruso, Officer Robert Blackwell, and Property & Evidence Assistant Vera Goldsborough.



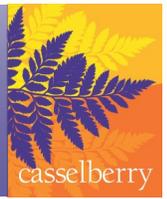
New Technology and Equipment



Fourteen body cameras were added to the Casselberry Police Department courtesy of a \$14,070 grant from the Edward Byrne Memorial Justice Assistance Grant. These cameras help protect our officers and our citizens.

2015 brought the opening of the much anticipated Casselberry Police Department fitness room. The previous gym was a fraction of the size with older equipment. The fitness room was paid for using funds from the forfeiture account, therefore no tax dollars were used for this project.



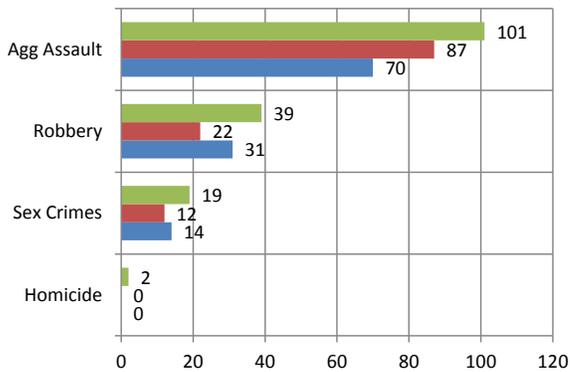


UCR Part I Crimes

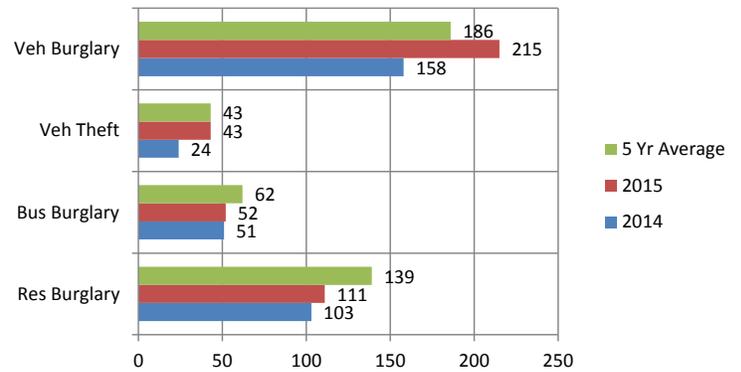
	Aggravated Assault	Vehicle Burglary	Vehicle Theft	Business Burglary	Residential Burglary	Robbery	Sex Crimes	Homicide	Total Part I Crimes
2010	141	229	34	67	142	48	26	0	687
2011	106	193	67	62	142	36	23	1	630
2012	94	161	44	64	153	42	14	4	576
2013	94	188	42	62	154	35	16	1	592
2014	70	158	27	51	103	31	14	0	454
Average	101	186	43	62	139	39	19	2	588

	Aggravated Assault	Vehicle Burglary	Vehicle Theft	Business Burglary	Residential Burglary	Robbery	Sex Crimes	Homicide	Total Part I Crimes
2015	87	215	43	52	111	22	12	0	542
5 YR Average	101	186	43	62	139	39	19	2	588
Difference (%)	-14%	16%	0%	-16%	-20%	-44%	-37%	-100%	-8%

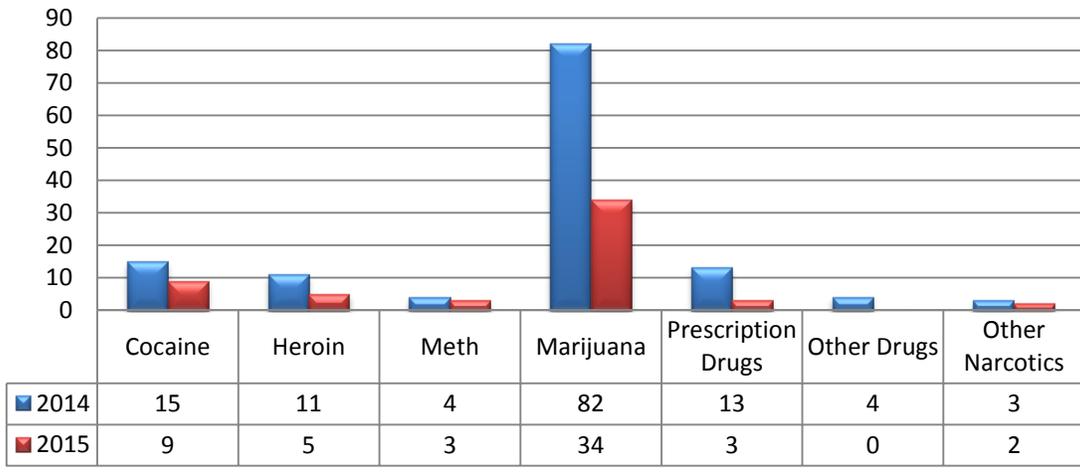
Violent Crime



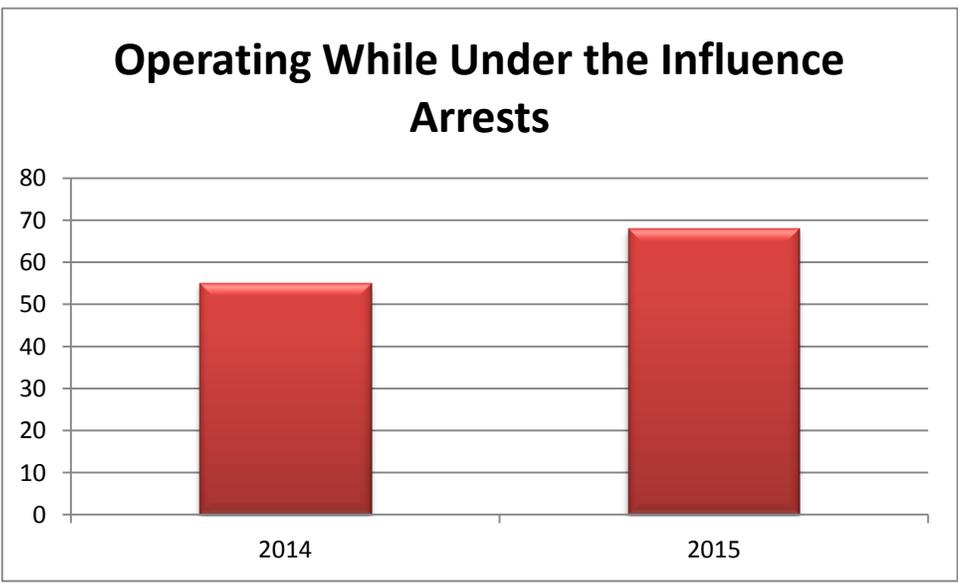
Property Crime



Drug Arrest Comparison



Operating While Under the Influence Arrests

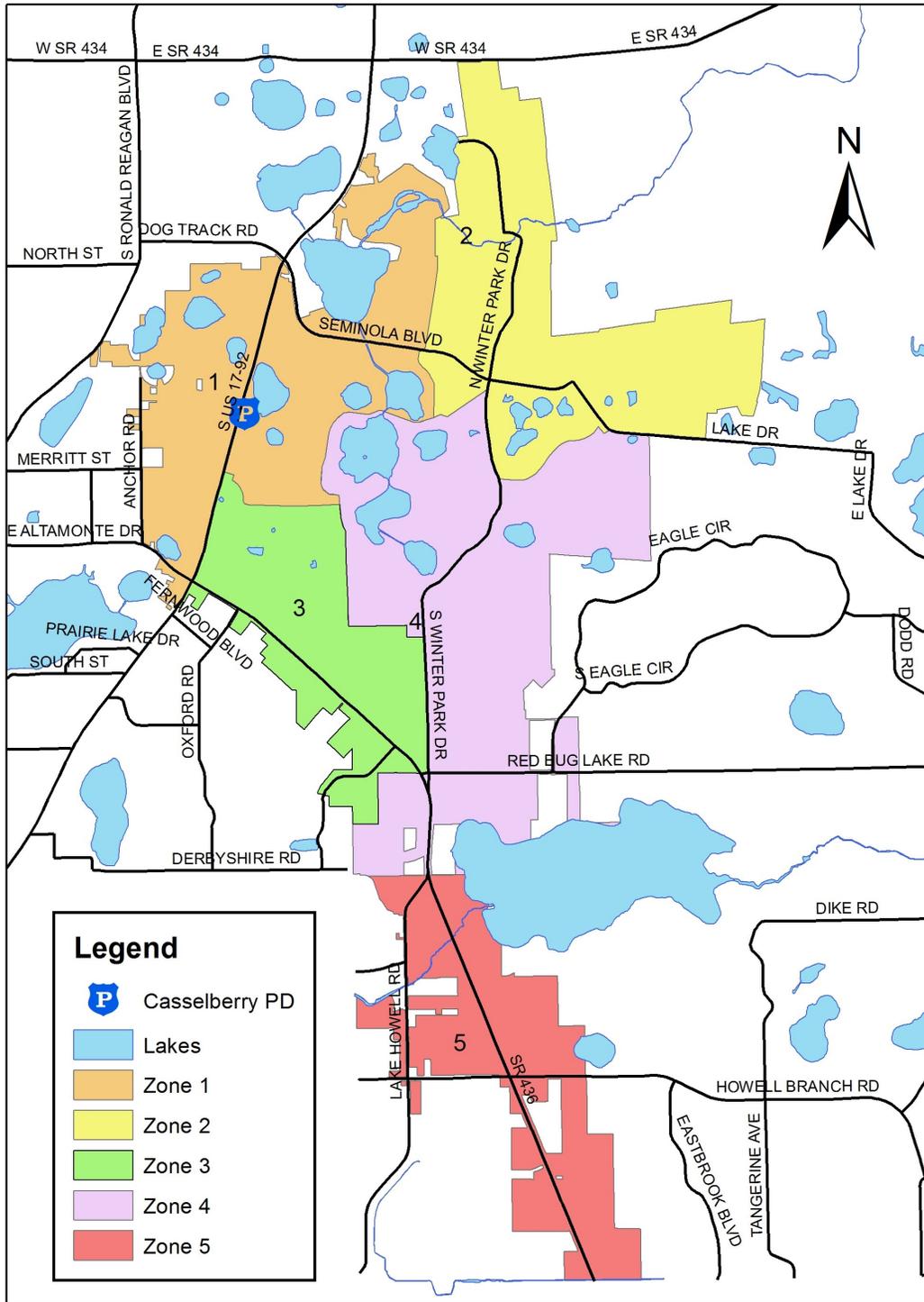
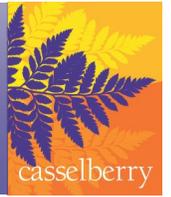


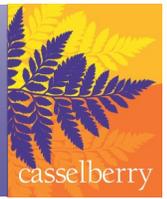


Accidents Investigated

1381

City Map





Casselberry Police Department

4195 South U.S. Hwy 17-92, Casselberry, Florida



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<http://www.facebook.com/Casselberry-Police-Department>

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Casselberry Police Department website:

<http://www.casselberry.org/police>

City of Casselberry website:

<http://www.casselberry.org>



Lobby Hours of Operation:

Monday through Thursday

7:00 a.m. - 6:00 p.m.

Important Phone Numbers:

Emergency:

911

Non-Emergency Dispatch:

(407) 262-7606

Tip Hotline:

(800) 423-TIPS

Graffiti Abatement Hotline:

(407) 708-7650